



Press Release

To: **Laura Crawford**
From: **Richard M. Mytnik**
Date: **11/23/2011**
Re: **Tom Hausier Joins the IBS team!**

I am pleased to announce that Mr. Tom Hausier has joined Illinois Business Systems as Manager of Field Service. In his new capacity, Tom will report directly to me and be responsible for the day-to-day service assignments and will act as the service interface for the IBS customer base. Tom brings 30+ years of service and management experience to this position and will be a strong asset to the team.

In addition to his service and industry knowledge, Tom is train-the-trainer certified and is also recognized as one of the leading Kyocera service technicians in the nation. In 2010, Tom was recognized as the Regional Service Award winner for the Midwest and placed 3rd at the Kyocera National service competitions. In 2011, Tom was again recognized as the 3rd place winner for the Midwest Region.

IBS Background Information:

Illinois Business Systems (IBS) is a 37+ year old, indepenetly owned and operated, office equipment provider (copier, MFP, printer fax, scanner and electronic whiteboards) that is headquartered in Downers Grove, Illinois. IBS provides sales, service, support and supplies for a variety of office equipment makes and models. You may contact IBS at 1-800-400-COPY or visit us on the website at www.ilbusinesssystems.com

Please join me in congratulating Tom on his new assignment!

Sincerely,

Richard M. Mytnik

President

Illinois Business Systems