



Beliefs and Values

In deciding whether or not to do business with a business or in this case a chamber of commerce - or whether or not to continue doing business with this Chamber - it can be helpful to understand what that Chamber believes in and strives to do. Here, we offer a view of the vision, mission and values of the Downers Grove Area Chamber of Commerce & Industry to help you determine if our organization is a comfortable fit for you.

Vision: To be recognized as the premier Chamber of Commerce & Industry in the State of Illinois.

Mission: The Downers Grove Area Chamber of Commerce & Industry serves its community as the premier business resource for its membership by providing and protecting economic opportunity essential to operating and growing a successful enterprise.

Values:

- Integrity: We are committed to the highest standards of ethical conduct in all we do.
- Respect for Others: Treat others as they would like to be treated.
- Passion for Success: What drives our employees, our Board and our Members to continually challenge the status quo and search for new and different ways to create distinctive value.

Behavior Themes of the Chamber's Culture:

- Discuss / Decide / Support
- Demonstrate Respect, Candor and Commitment
- Develop and Leverage Member Knowledge and Insights
- Pursue and Reinforce Collaboration
- Expect and Ensure Accountability
- Challenge / Innovate / Change

Principles:

The principles below reflect the Downers Grove Area Chamber of Commerce & Industry's beliefs about the role of the Chamber and its impact on the community it serves. The principles guide what we do, why we do it, and how we do it. Many of these are fundamental to the way we operate our organization.

Guiding Principle #1: This is a Chamber of Commerce that serves its community and Membership by providing and protecting economic opportunity essential to operating and growing a successful enterprise.

Guiding Principle #2: We are a volunteer organization of the Members we serve - we rely on them to act and implement.

Guiding Principle#3: Always act with integrity, lead with integrity and expect others to work with integrity. Follow the law at all times. Be honest and fair.

Guiding Principle #4: Work, actions, and relationships outside of your position with the company should be free of any conflicts of interest.

Guiding Principle #5: Respect and encourage diversity, and never discriminate against anyone.

Guiding Principle #6: Our focus is clear—and limited—prioritized by our strategic plan as ratified by the Board of Directors.

Guiding Principle #7: We advocate—vigorously but responsibly—in our areas of focus.

Guiding Principle #8: We must be humble and mindful in our actions and words. We seek and heed the counsel of outside voices.

Guiding Principle #9: We treat our Members as valued partners; we treat our Members and Members of the community with respect.

Guiding Principle #10: Delivering results with the resources we have available is of the utmost importance—and we seek and share that information with our Membership.

Guiding Principle #11: We demand ethical behavior of ourselves.

Guiding Principle #12: We treat each other as valued colleagues.

Guiding Principle #13: Efforts to advance our mission—to provide and protect the economic opportunities of our Membership—requires great stewardship of the money we have available.

Guiding Principle #14: The Chamber is but one integral entity of Downers Grove with an important but limited role.

Guiding Principle #15: We leave room for growth and change. We strive for excellence.

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